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How to upgrade the firmware of the device

Description: This document will show you how customers can upgrade their

devices

Note: This feature requires an Internet connection to function

Part 1: How to use on Easy Live Plus

- 1. Where is the upgrade button located?
 - 1.1 First you need to bind a device





1.2 Click the Configure button of the device

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Alarm settings			>
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Device sharing and	d transfer		
Device sharing			>
Device transfer			>
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Device detection	on and upg	Irade	>
System setting	s		>
	Delete	Device	

1.3 Click the Device Detection Upgrade button





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1. 4 Here you will reach the upgrade interface, you can click the Detect new version button below to detect



1.5 If the corresponding firmware is available, you can choose to upgrade

Part 2: How to use on web pages

- 2.Where is the upgrade located?
- 2.1Configure > System Settings> System Maintenance > System
- Upgrade as indicated in the following figure

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Tiandy	Live Vie	ew Pla	ayback	Log	Configuration	EW	TC-R32
Common Settings		Maintenance	Upgrade				
Digital Channel							
Audio Video Set	,	ersion Information	n ———				
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Dome Set		cgi Vers	sion CGI V3.2.0.	20230318			
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User Management		rtsp Vers	sion V1.2.7.2212	02.719A71FD			
Maintenance		app Ver	sion V4.1.0.2303	11.52BCB702			
Hot-spare Set	(Cloud Update					
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Checkpoint Manage	ement		Detecting	Upgrade			
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		(541)				
			Browse	Upgrade			

2.2 Click the Detect button to detect the latest firmware

Tiendy Live View Playback Log Configuration EW Common Settings Maintenance Upgrade Digital Channel Version Information Product Model TC-R3240 SPEC.//B/NH/V4.0 Audio Video Set Product Model TC-R3240 SPEC.//B/NH/V4.0 Fectory ID 100602181092081706660837 Serial Number 486731C3137A0012 Markensee Human body temperature measurement VCA Advanced Intelligence Storage Operated Intelligence Storage Out Version GU_V14.10.20230318 Giversion CGL_V3.2.0.20230318 onvit Version V2.1.2.221202.719A71FD p2p Version V1.1.2.7221202.719A71FD app Version V1.1.2.7221202.719A71FD Browse Upgrade Intermase Upgrade File ("box." bin) Browse Upgrade	🖇 Net Video System 🛛 🗙 [
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2. 3 The text in the red box is displayed, indicating that the device is already up to date.

Ø Net Video System	× [
Tiandy	Live Vie	ew	Playback	Log	Configuration	EW	TC-R3
Common Settings		Maintenance	Upgrade				
Digital Channel		maintenance					
Audio Video Set	v	ersion Informa	tion				
Network		Produc	t Model TC-R3240 SF	PEC:I/B/N/H/V4.0			
Event Schedule		Fac	ctory ID ID060218109	2081760660837			
Human body temp measurement	erature	Senar	MAC 3c:da:6d:d0:b	0:42			
VCA		Hardware	Version 0726.001e9ff	0.00000040			
Advanced Intellige	ence	Kernel	Version DVRS_V14.1	.0.20230318			
Storage		Web	Version 6.1.23.311	20230310			
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User Management	t	rtsp	Version V1.2.7.22120	2.719A71FD			
Maintenance		app '	Version V4.1.0.23031	1.52BCB702			
Hot-spare Set	C	Cloud Update					
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			18				
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Part 3: How to use the UI interface

3. Where is the upgrade button located?

3.1 Select "Main Menu -> System Maintenance -> System Upgrade -> Cloud Upgrade" to enter the cloud upgrade interface, as shown in the figure below

Tiandy	D Playback	Backup	∆₀ Alert Ma	<mark>شاً</mark> VCA	Cameras	Storage ,	Alam Se	System 5	X System	٩
Information Log Management Configuration Reset: To Default Automatic Mainta System Upgrade Network Detect Disk Detection	Conud Ladute Current Ve Latest: Ver Release Da	Upgrade from rsion sion tite tically detect th	n local Upgrade	from FTP		Manual Detect			Back	



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3.2 Click Manual Detection to check whether there is the latest version available. If there is a new version available, click Upgrade to upgrade to the new version